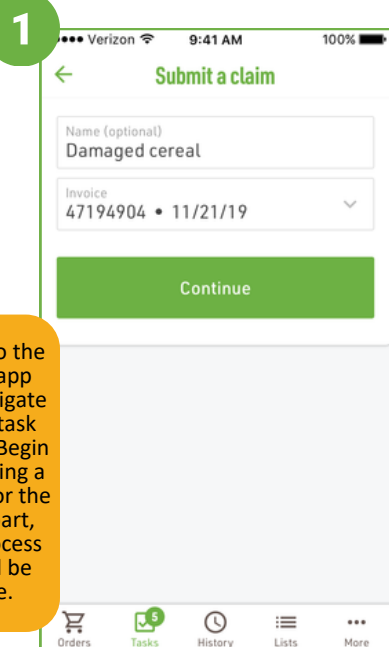




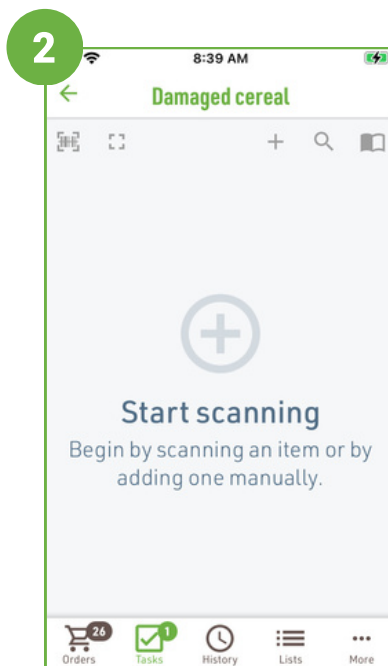
Natural—Capturing Photos for Claims

In the new update, you can now submit photos when submitting claims. Please note that photos are only required for **Damaged** or **Quality** Issue Types.

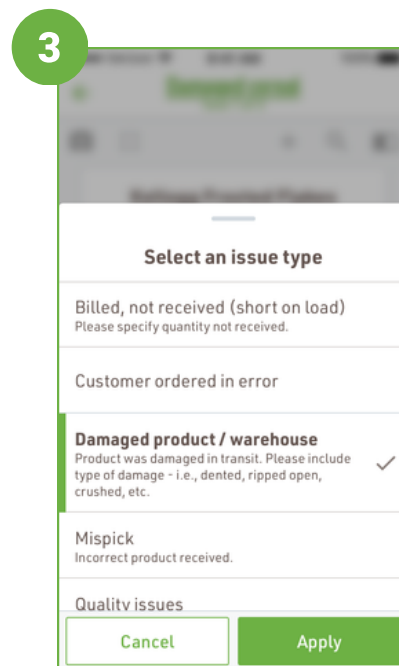


Log in to the iUNFI app and navigate to the task screen. Begin submitting a claim. For the most part, this process should be same.

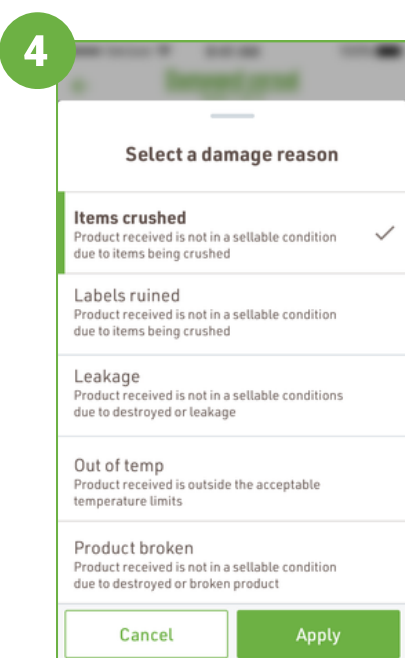
Enter the appropriate information and tap **Continue**.



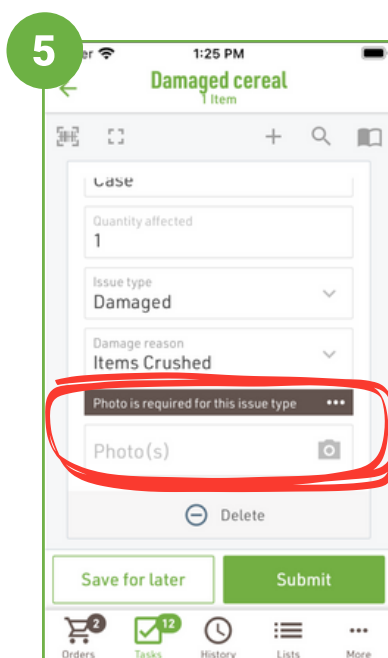
Scan or add an item manually.



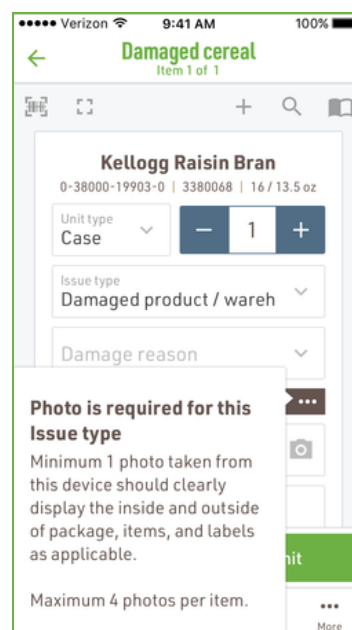
Select the issue type for the item.



Select the damage reason, then tap **Apply**.

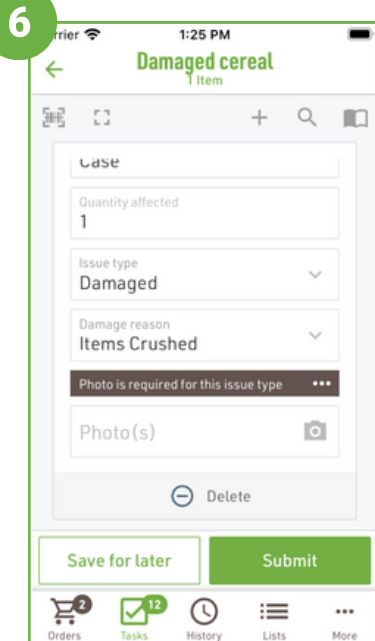


You should see this notice that a photo is required. Tap on the 3 dots to read what the requirements are.





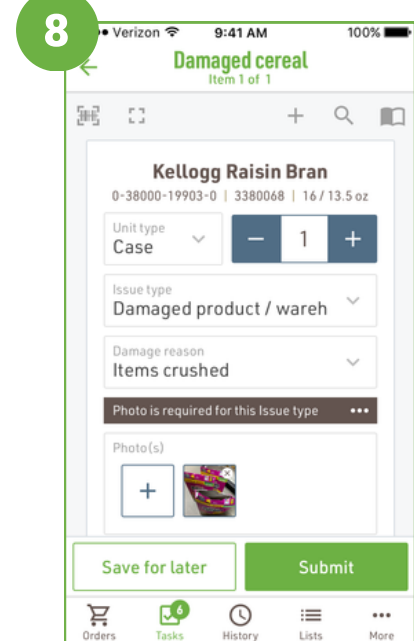
Natural—Capturing Photos for Claims



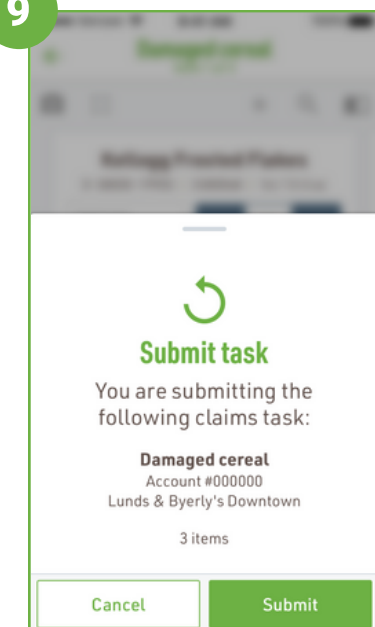
Tap the photo icon to take a picture of the damaged item.



Take a photo and tap **Use Photo** when ready.



You can take more photos if needed or more items to the claim. When ready, tap **Submit**.



Continue to submit as per usual. You will still be able to view this claim in your history after submitting.